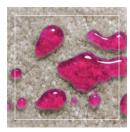
Complimentary Spot & Spill Removal Assistance between Regular

Regular, periodic cleanings contribute to a home's healthy environment and extend carpet's life.

Residential Carpet Cleaning Service The Most Thorough Cleaning Post Cleaning Care Recommendations



Carpet & Fabric Protectors

Included at no extra cost with every residential cleaning

Protectors keep dirt from sticking to carpet fibers, making carpet easier to care for.

Carpet protectors are also designed to repel most liquids, allowing spills to be removed before staining and wicking—the migration of soil to the tips of the yarns during the drying process - can occur.

Truck Mounted "Steam" Cleaning

The most widely recommended cleaning method among carpet manufacturers.

Spotsmith employs the truck mounted hot water extraction method of cleaning commonly referred to as "steam" cleaning.

A hot water cleaning solution is sprayed onto the carpet to break down soil and other contaminants. The solution along with the carpet soil and contaminants are immediately extracted.



Vacuum, Vacuum, Vacuum

Regular, thorough vacuuming of carpets and rugs is the most effective tool for maintaining optimal appearance, cleanliness, and home health. Whenever possible vacuum as often as:

Vacuum Daily in high traffic or pet frequented areas.

Vacuum bi-Weekly in less traffic areas.

Vacuum weekly in light traffic areas, under furniture, & along edges & corners with an appropriate attachment tool.

Swift Attention to Spots & Spills

Your Spotsmith cleaned carpets are treated with Carpet Fabric Protector in order to allow you more time to address spots and spills before they get absorbed into the carpet.

Remove solids/semi solids with a spoon.

Do not scrub or brush the carpet; blot spills with a clean plain white cloth from the outside edge inward to stop the spill from spreading.

Use a cleaning solution of 1 teaspoon liquid, nonbleach dishwasher detergent and water to blot out remaining spill.

Repeat until spot is gone.

Contact Spotsmith at 800 464-8408 if this process does not completely remove the spill.

Regular Professional Cleaning: Every 12 -18 Months

Manufacturers recommend extraction cleaning carpets every 12-18 months. In fact many make it a condition of their warranty.

Visit the Carpet & Rug Institute website for in-depth care information at <u>www.carpet-rug.org</u>.

The Carpet and Rug Institute (CRI) is a nonprofit trade association representing the manufacturers, as well as suppliers and service providers.