

Proper, consistent maintenance is critical to maximizing the life of carpets, upholstery, and floors. Regular periodic cleanings ensure proper appearance and keep buildings clean, fresh, & healthy. Clean carpet provides the indoor environment with a natural health benefit.

Residents of clean buildings are much happier. There is a perception that the building is well maintained overall. Clients are more forgiving when other more pressing issues arise.

### simplifying cleanliness for property management professionals

# Carpet, Upholstery, & Floor Cleaning

The Most Thorough Cleaning

Spotsmith provides lifecycle management of carpets, upholstery, and floors. Our programs are designed to maximize carpet's natural health benefits and to prolong the life of carpet, upholstery, and floors by minimizing wear from the impact of dirt build-up.

Spotsmith provides cleaning services to residential and commercial customers. We specialize in serving industries that we know well, real estate management.

This specialty service means tailoring products and services to meet the unique needs of real estate management professionals. More importantly it is about customizing the way we deliver these services.

We teach our employees more than just cleaning techniques. We teach them our business. They understand how our business works, and why we deliver services to real estate management professionals in a slightly different manner than other customers. The result is an unparalleled level of service and the most thorough cleaning for your client buildings.



### (800) 464-8408

Please call for an evaluation & a price quotation.

- Carpet Cleaning
- Upholstery Cleaning
- Oriental & Area Rug Pick-up/Delivery Cleaning Service
- Tile & Grout Cleaning
- Marble Restoration Cleaning
- Wood Floor Cleaning
- Linoleum Restoration Cleaning
- Vinyl Composite Tile Restoration, Cleaning, & Maintenance
- Drapery Cleaning Takedown and Re-hang Service
- Custom General Cleaning Projects
- Portfolio Evaluation & Planning



Industry Certified & Trained



Spotsmith programs are designed around industry standards from The Institute of Inspection, Cleaning and Restoration Certification (IICRC). The IICRC is an independent, nonprofit certification body that sets and promotes high standards and ethics. It also advances communication and technical proficiency within the inspection, cleaning and restoration service industry.

We also integrated recommendations from other organizations like The Carpet and Rug Institute (CRI) when tailoring our services to specific customers or industries. CRI initiatives help protect carpet life, beauty, and demonstrate carpet's natural air quality benefit.

# Carpet, Upholstery, & Floor Cleaning

The Most Thorough Cleaning

#### Truck Mounted "Steam" Cleaning

The most widely recommended cleaning method among carpet manufacturers.

Spotsmith employs the truck mounted hot water extraction method of cleaning commonly referred to as "steam" cleaning.

A hot water cleaning solution is sprayed onto the carpet to break down soil and other contaminants. The solution along with the carpet soil and contaminants are immediately extracted.



#### The Most Thorough Carpet Cleaning

Every cleaning begins with a meticulous inspection where we provide you with an honest evaluation of what to expect from our cleaning.

#### Wall to Wall/Corner to Corner Cleaning

We move virtually all furniture and fixtures, treating each piece as if it is *your* own – carefully. We return each piece to where we found it protecting it with plastic furniture tabs or furniture blocks.

#### **Individual Attention to Spots & Spills**

Different spills require different treatments and cleaning agents. We address each one prior to beginning the cleaning process. It increases the likelihood that each spot or spill will be removed.

#### Pre-Treat, Agitate, & Dwell

A proper cleaning of carpet requires deep penetration into the fiber of the carpet. We pre-treat each carpet with a cleaning agent specific to the carpet fabric. We agitate it deep into the fabric using a special carpet brush and let it dwell for period of time. This allows the cleaning agent to break-up soil and contaminants deep into the entire carpet, not just the surface.

#### Hot Water Extraction "Steam" Cleaning

A hot water cleaning solution is sprayed onto the carpet to further break down soil and contaminants. The solution is immediately removed along with the carpet soil.

#### Sanitizer

We mist a sanitizing agent into the carpet to kill disease and odor causing organisms. Sanitizer fights fungi, bacteria, virus, mold, mildew, and mycobacterium tuberculosis.

#### Neutralized, Deodorized, & Groomed

We mist a neutralizing agent into the carpet to preclude the rapid re-soiling of the carpet. We also mist a deodorizer into the carpet that removes odors as it evaporates from the parpet. We groom the misted solutions into the carpet using the carpet brush to ensure penetration of the entire carpet.



Carpet & Fabric Protectors

Protectors keep dirt from sticking to carpet fibers, making carpet and upholstery easier to care for.

Carpet and fabric protectors are designed to repel most liquids, allowing spills to be removed before staining and wicking—the migration of soil to the tips of the yarns during the drying process—can occur.

We include at no extra charge fabric protectors to all upholstery furniture cleaning and to all residential carpet cleanings. We encourage real estate management customers to have protector applied at a nominal cost.